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1. Overview

VoIP Phone System

A Complete All In One VoIP Phone System



The comprehensive solution offered includes:

This System Includes:

- SoftSwitch : Wholesale & Retail VoIP Switch
- VoIP Billing : Billing, Database & Web Interface
- Calling Card System
- IPPBX System
- Mobile Topup
- Callshop Module
- iPhone Mobile Dialer
- Android Mobile Dialer

2. VoIP Phone System Features & Facts

VoIP Phone System: A Complete All in One System

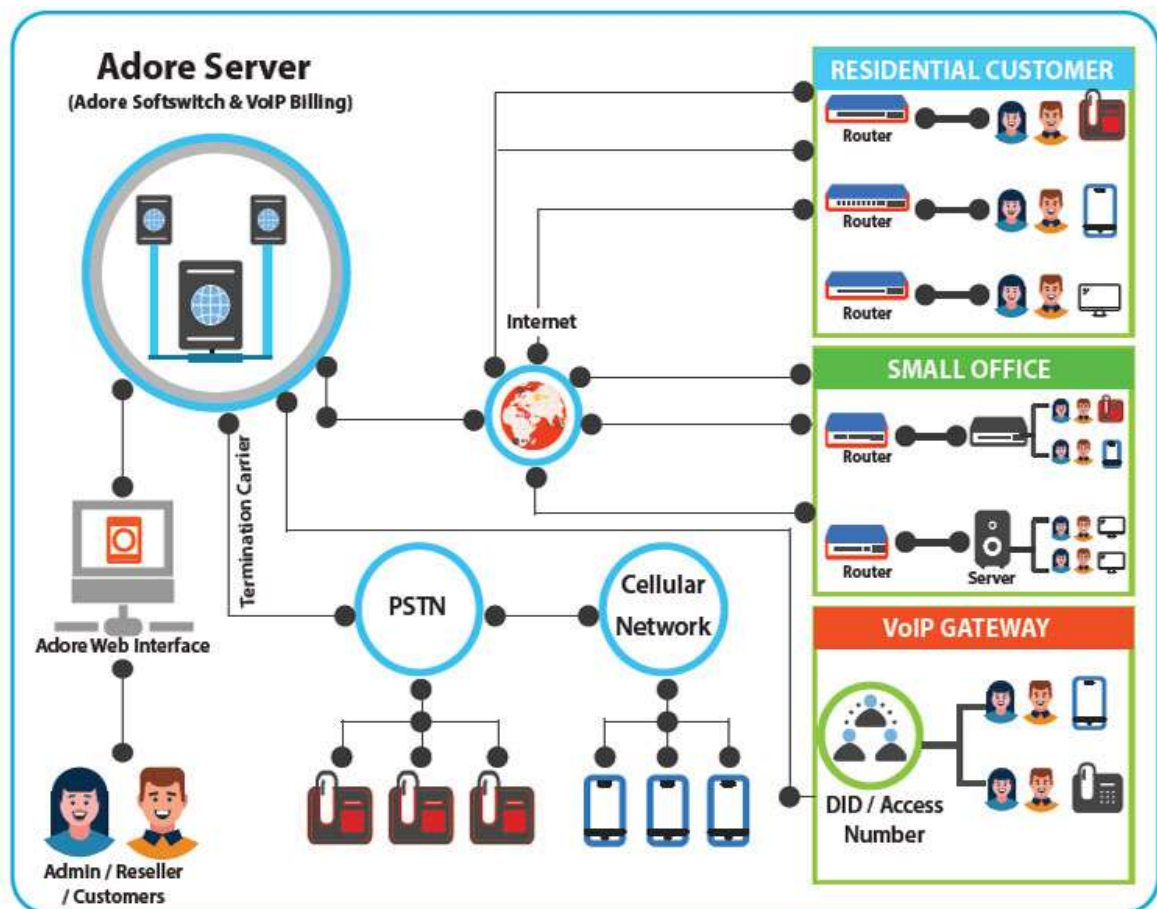
With advent of technology, VoIP communication technology has seen an unprecedented rise in last few years. Today, not only individuals but big enterprises are now adopting VoIP solutions for it being a lucrative revenue generator at relatively lower investment. Taking VoIP to an altogether new level, Adore Infotech has laid out several flexible and comprehensive range of software and solutions. Many turnkey solutions termed as “Adore All in One System” are complete solutions for different VoIP Phone Systems.

“Adore All in One System” are specifically designed solutions for those looking to venture into VoIP service providing business. These solutions are robust, up-to-date and efficient, each one specifically designed to meet every single requirement of any organization. Moreover, you can rest assure of flawless installation and complete technical support with Adore Infotech.

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Adore SoftSwitch: A New and Improved Wholesale and Retail VoIP Switch

The name Soft Switch fits in perfectly for this software for it being a control switch to control the connections at the link point of traditional Public Switched Telephone Network and VoIP Networks. This software is widely used to establish a bridge by linking PSTN to Internet Networks whilst supervising the traffic on the networks. Based on latest SIP, this software is absolutely compatible with modern VoIP technology.

Our range of VoIP Switches is developed through arduous iteration process. During the development we make sure that these switches are capable of processing all

kinds of packet protocol signals. Laced with latest call routing functionality and super-productivity features, our product range is highly demanded by both-big and small companies around the world.

The latest SIP technology makes Soft Switch act as a single interface controller for several IP networks. These IP networks can be used to transfer end-to-end VoIP interactions from different destinations.

Clients have reduced their operational cost with our software that offers interrupted services with a low primary outlay. For more comprehensive solutions, we have Soft switch with integrated VoIP billing and calling card as our core focus is to offer best VoIP solution of the industry.

Features Included in All In One VoIP Phone System:

New Releases :

- **SMS Features with SMS Billing**
- **PIN to PIN Balance Transfer**
- **Mobile Topup**
- **Callshop System**

Account and user management:

- Multiple Calls on one account
- Customer Management
- Prepaid/Postpaid recharge
- Agent Account
- Batch management
- Signup(customer)
- Account detail(Agent, Customer)

- Recharge/Payment Online
- SIP Device Add/Delete
- Limit the maximum number of Calls per customer
- Block Prefix
- CDRS
- Invoice
- Charges
- IP Termination (Wholesale)
- Real-time billing
- Multiple level reseller
- Multiple provider creation & login

IPPBX Features:

- Call Conference
- Call Recording
- Call Transfer
- Call Queue
- Announcements
- Ring Groups
- MOH (Music on Hold)
- Follow Me
- IVR(Interactive voice response)
- Voice Email
- Time Condition
- Time Groups

Rate Management:

- Billing Increment
- Termination Rates
- Origination Rates
- Rate Group
- Connect Charge
- Expiry of rates
- Import Rate sheet

Callshop Features:

- Realtime billing
- Prepaid/Postpaid support
- Booth/Callshop/Reseller Credit limit
- Multi-callshop support in one system
- Profit calculate
- CDR search/browser
- Credit operation history
- Print receipt
- Outbound billing

LCR & Gateway Management:

- Multiple Provider supported
- Multiple gateway supported
- Add multiple SIP Providers
- Provide redundancy based on cost
- Strong LCR engine

- Call Limitation per trunk
- Many trunks per provider
- Costs for provider routes based on area code
- Limitation channels by each provider

DID management

IVR management:

- IVR prompts(balance, destination, credit time)
- Customize IVR in Multilanguage

Billing Reports and Invoice management:

- CDR (Admin, Sub-Admin, Reseller, Sub-reseller, Customer, Provider)
- Calls Report
- Live Calls Report
- Summary Report
- Trunk Stats
- Search Criteria for reporting
- Export report to PDF & Excel
- Invoice generation
- Payment Report
- Commission Report
- ASR & ACD

Additional Features:

- Multi currency support for Balance
- Signup

- Email Notification
- User Validation support for admin
- Export data into PDF or Excel

Calling Card System

Adore Calling Card System is specifically designed to meet the individual needs of variegated service providers. A complete calling card platform, Adore Card System is crammed with latest, scalable features and can be used by both new and existing service provider. All they need to do is integrate the card with their servers.

Mobile Dialers

Adore Infotech's Mobile Dialers are compatible with a vast range of mobile brands available in the market, be it Android, iPhone or Windows Phones for that matter. It is easy to install and delivers excellent calling experience over any data connectivity mode including 4G/3G, WiFi, GPRS or Hot Spots.

Features: (iPhone and Android)

- **Customized with company logo/name**
- **Unlimited user license**
- **SIP protocol support**
- **Making and receiving calls**
- **Recent call**
- **Phone Book (Synchronize with Phone Address Book)**
- **Silence Suppression**
- **Echo Cancellation**
- **Registration Timeout**

3. System Requirements

System Requirements:

Adore Infotech recommends following Hardware and operating system specification

Hardware Requirements: Intel Core i5 Processor /16-32 Gb RAM/1 TB HDD

Software Requirements:

- Linux CENTOS 7.x (complete installation)
- Yum Server

Internet connection:

The use of a 1Gbit Ethernet card is a prerequisite for Adore system with good broadband Internet connection.

Pre-installation Considerations:

Here is some information that we think is worth knowing prior to install.

- Linux server should be on public IP
- SSL Certificate should be install on the Linux server

Carrier:

Carrier which supports SIP calls, g711, g723 and g729 codec.

Installation:

Adore Infotech offers complete technical support both onsite and offsite. The installation of "Adore All in One System" is carried out by SSH connection on Linux server over a remote access of the server. Time period of installation depends on

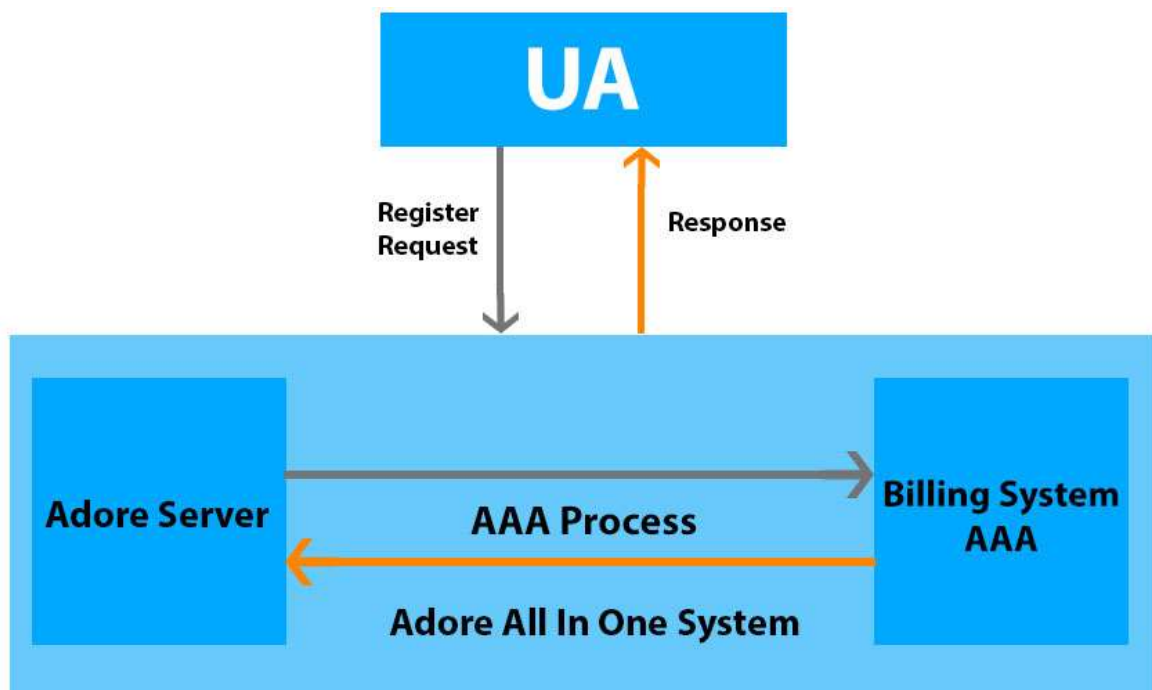
the nature and amount of customization asked for and the infrastructure at client's site. We have an adroit team of professionals who carry out each installation with absolute finesses.

4. How Does It Work

How Does It Work

Registration Process

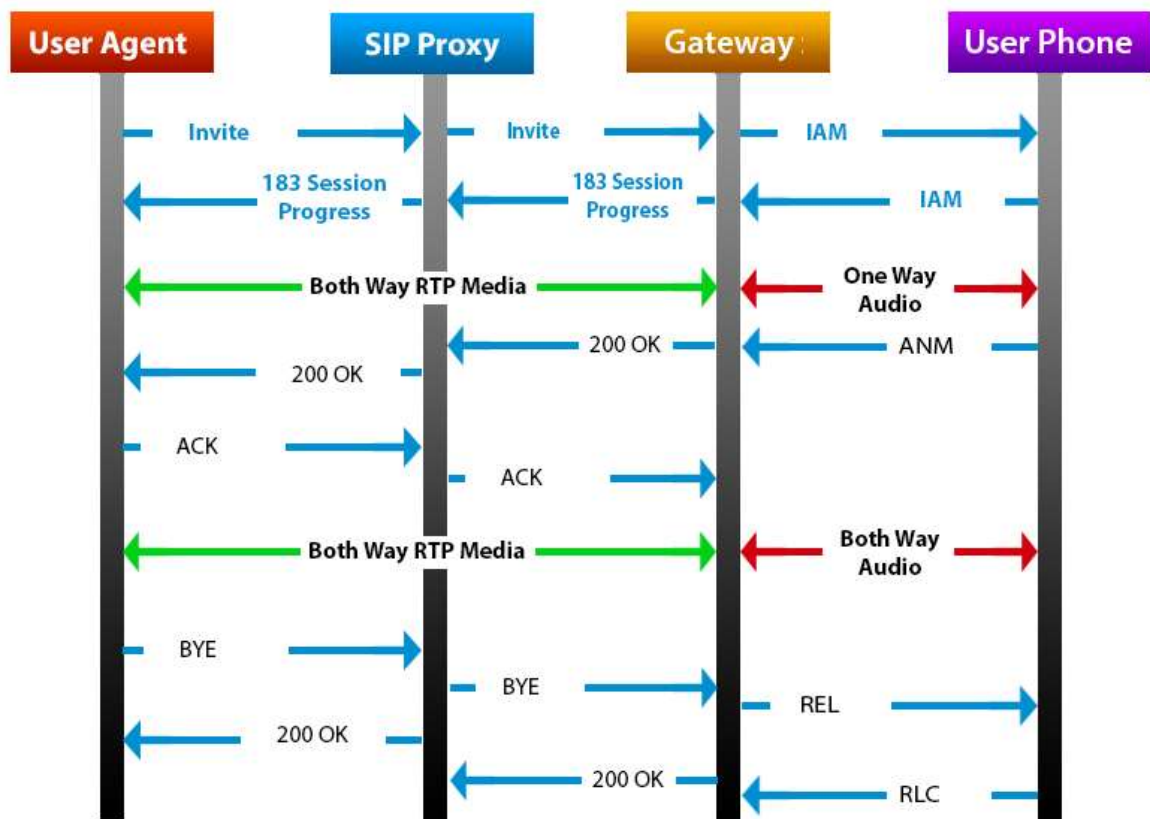
This is user agent (Soft phone, IP Phone) registration process diagram.



Registration Process Flow Diagram

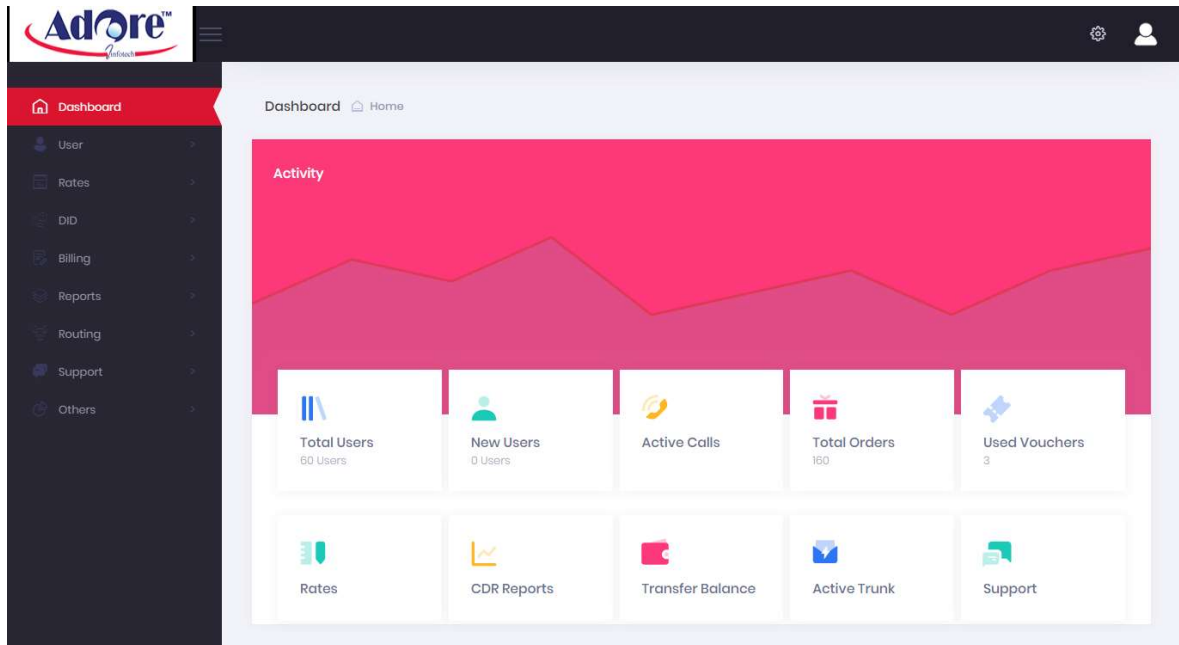


Call Flow Diagram



5. Web Portal Overview

VoIP Billing Admin Module



Live Call Report

The 'Live Calls Reports' page includes a breadcrumb trail (Reports > Live Call Reports) and two data tables. The first table, 'Countries Information', shows data for Ireland. The second table, 'Call Information', shows details for a specific call, which is highlighted with a red border.

Sr. No.	Country Code	Country Name	Total No. of Calls
1	353	Ireland	1

Sr. No.	Duration	Account/Pin	Destination	Trunk	Provider	Status	Action
CALL-1	00:00:21	35394	35394	35394		Up	B

[Refresh](#)

Call Detail Record (CDR)

Dashboard

User

Rates

DID

Billing

Reports

Routing

Support

Others

Call Detail Reports

Reports - Call Reports - CDR's

Call Detail Reports

CUSTOMERS

Enter the customer ID:

>>

OR

Enter the customer number:

>>

CallPlan:

>>

OR

Provider:

>>

Trunk:

>>

OR

Rate:

>>

Date

From:

01

▼

November-2019

▼

Time:

00

▼

:

00

▼

To:

01

▼

November-2019

▼

Time:

00

▼

:

00

▼

PHONENUMBER

Exact

Begins with

Contains

Ends with

CALLERID

Exact

Begins with

Contains

Ends with

DNID

Exact

Begins with

Contains

Ends with

CALL TYPE

ALL CALLS

▼

OPTIONS

SHOW CALLS

ANSWERED

▼

RESULT:

mins

secs

CURRENCY

U.S. Dollar (USD) (100000)

▼

Number of call : 4

Search

Call Logs

	Date	CallerID	DNID	Phone Number	Destination
1.	2019-11-15 00:31:24	unknown	0012092573162	12092573162	UNITED STATES
2.	2019-11-15 00:31:10	unknown	12092573162	12092573162	UNITED STATES
3.	2019-11-15 00:19:58	unknown	918968389081	918968389081	India
4.	2019-11-15 00:17:32	unknown	0013214056211	13214056211	UNITED STATES

SUMMARY

TRAFFIC SUMMARY

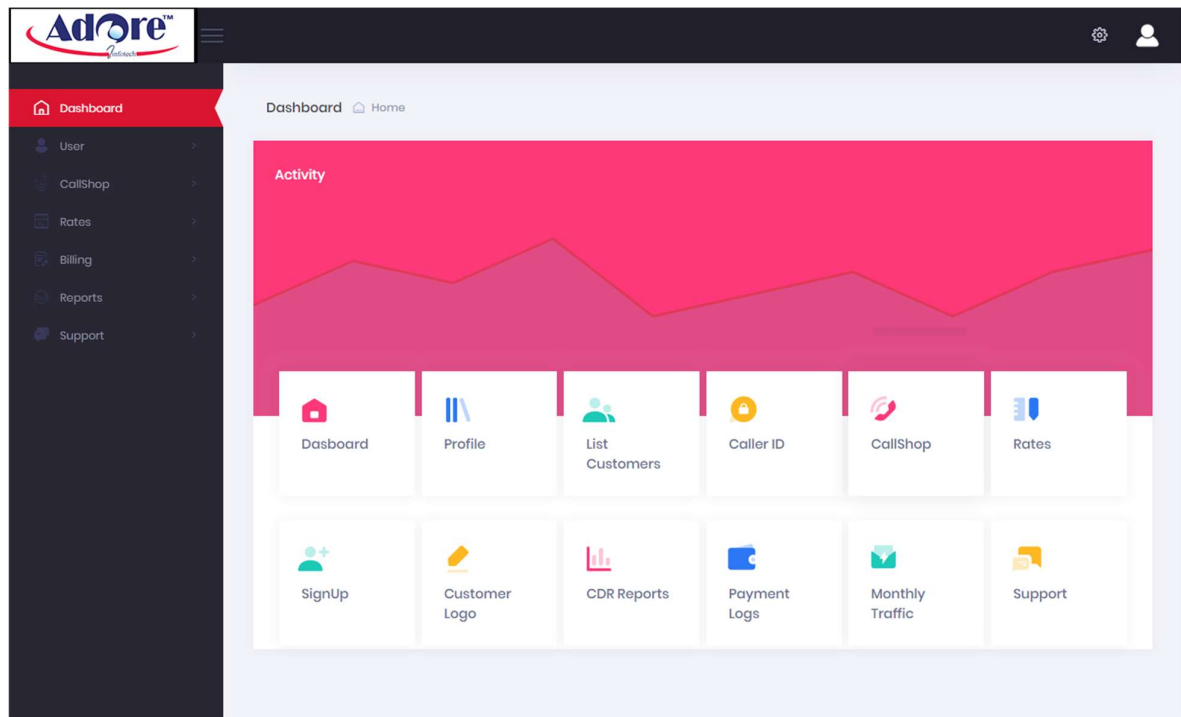
DATE	DUR	GRAPHIC	CALLS	ALOC	ASR	SELL	BUY	PROFIT	MARGIN	MARKUP
2019-11-15	01:38		4	00:24	100.00%	0.079 USD	0.080 USD	-0.001 USD	-0.84%	-0.83%
TOTAL	01:38		4	00:24	100.00%	0.079 USD	0.080 USD	-0.001 USD	-0.84%	-0.83%

Export CSV

Export XML

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VoIP Billing Agent Module



VoIP Billing Customer Module

Dashboard

Rates

Services

Billing

Reports

Support

Customer Information

Dashboard - Customer Details

Edit Profile

Profile

Customer Information

BALANCE REMAINING : 1 USD

ACCOUNT NUMBER : 98644

Profile Picture

First Name

Adore

Email

@ support@adoreinfotech.com

Phone

09865874596

Fax

Address

Spaze Itech PARK

Country

IND

State

Haryana

City

Gurugram

Zipcode

122018

PayPal

Paystack

BUY NOW

INTERSWITCH BUY

↑

Signup Module

Signup

Firstname *

Lastname *

E-Mail *

Afghanistan ▼

Phone *

State

City

Zip Code

SUBMIT

Benefits:

- User Friendly Billing Interface.
- Remote Installation.
- Online Training Program.
- Online Support.
- Quick Installation.

6. Contact Us

Sales:

Tel: +91 – 99586 11014

E-mail: sales@adoreinfotech.com

Support:

E-mail:
support@adoreinfotech.com

