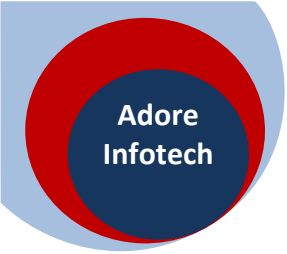




PC to Phone System





PC 2 Phone System

About Company

There are many characteristics that define Adore Infotech– Robust Performance, Distinctive Design, Cost efficient, Exhilarating and Refined Communication Experience. The combination of all these traits is what makes our products stand top in the crowd. Adore Infotech always read ahead any inflexion in the VoIP market and lead to provide the innovative and advance solution to the VoIP Communication Business.

Who We Are?

Established in the year of 2004 as a private limited company we have been working in the VoIP business since 2001. In very short span of time we emerged as the global leader in developing innovative and reliable telecom solutions. With the expertise in developing both client side and server side VoIP solutions, our products become the benchmark of the quality and sophistication. Thanks to our VoIP market experience and pool of professional, committed, and creative talents devoted to maintaining the shining reputation that Adore Infotech Pvt. Ltd. has earned in the global telecom market.

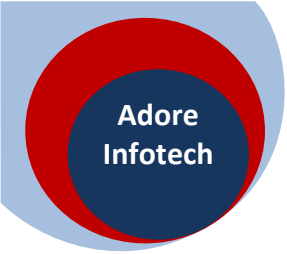
In the journey of magnificent success and respect, Adore Infotech has had the pleasure of working with many top-notch telecom clients and other small to large companies whilst helping to shape their voip communication strategy. You can take a look of our clients for whom we've crafted the robust voip products on our clients page.

What We Do

With the proficient team and up-to-date telecom solutions, Adore Infotech has always remained a step forward in creating client friendly products and innovative solutions and always starved to keep abreast with the changing market scenario. We offer unmatched workmanship, superior products, and outstanding service to meliorate the telecom industry.

We bring the IP Telephony Software products directly to its end users. We believe to provide nothing short of the best voip solutions to our customers. Backed by years of experience, the Adore Infotech is the global leader in delivering customized B2B telecommunication solutions and services to various esteemed Companies, Enterprises, Next-Gen Service Providers (ITSPs), Wireless Internet Service Providers (WISPs), Telephone Companies (TELCOs) and Original Equipment Manufacturers (OEMs) across the globe. The company's long-term partnership with service providers enables it to offer turnkey VoIP and IP Telephony Solutions to its ever-expanding client base.

Adore Infotech intends to provide cost effective, fully interactive and customized telecommunication solutions utilizing the latest technologies to ensure the clients receive the very best return on their investment. The company aims to help you to enhance your business by crafting out the most



PC 2 Phone System

sophisticated VoIP solutions backed by innovative communication technologies to empower your business world.

Adore Infotech offers an amazing suite of Voice over Internet Protocol (VoIP) Software that are the benchmark of technical excellence. It delivers ingenious voip products and services for PC-to-Phone, Phone-to-PC and PC-to-PC communications which consist of Adore Softphone, Adore Mobile Dialers, Adore Softswitch, Adore VoIP Billing and many more.

Our Values

We believe in building a long-term relationship with our clients that is based on commitment, pride, accountability, quality and safety. We strive to be the most honest and ethical partner of choice by delivering our best to every client. We are constantly developing and refurbishing the knowledge base that required in providing the unique and innovative perspectives and solutions to our clients. Our key elements of quality encompasses constant endeavor to meet or exceed customer expectations.

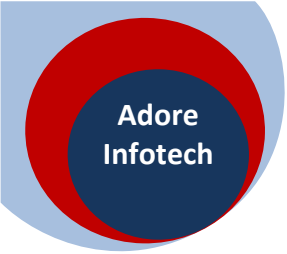
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Adore Infotech believes in bringing the high-quality VoIP solutions to service providers and end users as well. Our products are miles ahead form the other contemporary VoIP products in quality and design. With having perfect blend of technology and style, Adore PC to Phone is the one platform solution for service providers who want to provide PC to Phone VoIP service. It is the best suited robust communication setup for small or big enterprises at very affordable price.

Adore PC to Phone supports all the latest VoIP equipments based on SIP platform. Our softphone and integrated billing system and softswitch platform comes with the state of the art designs and multi-function, efficient and easy to use interface that enables providers to offer smooth and seamless VoIP service to their consumers. We also offer the customization of desired product according to our client's requirements.

This System Includes:

- Softphone
- SoftSwitch
- VoIP Billing
- Two day Remote Training Program
- One month Remote support package



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Features:

Account and user management:

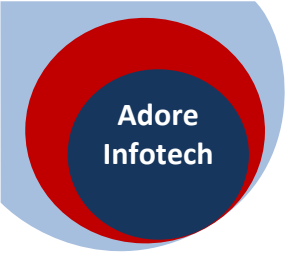
- Multiple Calls on one account
- Customer management
- Prepaid/Postpaid recharge
- Agent Account
- Batch management
- Signup(customer)
- Account detail(Agent, Customer)
- Recharge/Payment Online
- SIP Device Add/Delete
- Limit the maximum number of Calls per customer
- Block Prefix
- CDRS
- Invoice
- Charges
- IP Termination (Wholesale)
- Real-time billing
- Multiple level reseller
- Multiple provider creation & login

Rate Management:

- Billing Increment
- Termination Rates
- Origination Rates
- Rate Group
- Connect Charge
- Expiry of rates
- Import Rate sheet

LCR & Gateway Management:

- Multiple Provider supported
- Multiple gateway supported
- Add multiple SIP Providers
- Provide redundancy based on cost
- Strong LCR engine



PC 2 Phone System

- Call Limitation per trunk
- Many trunks per provider
- Costs for provider routes based on area code
- Limitation channels by each provider

Billing Reports and Invoice management:

- CDR (Admin, Sub-Admin, Reseller, Sub-reseller, Customer,provider)
- Live Calls Report
- Summary Report
- Trunk Stats
- Search Criteria for reporting
- Export report to PDF & Excel
- Invoice generation
- Payment Report
- Commission Report
- ASR & ACD

Calling Features:

- VoIP Wholesale
- Calling Card
- PC-Phone
- Device-Phone
- Phone-Phone
- Mobile VoIP

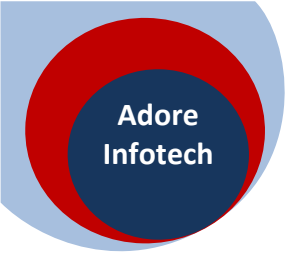
DID Management:

IVR Management:

- IVR prompts(balance, destination, credit time)
- Customize IVR in Multilanguage

Web Interface:

- Multi Language Support
- Real Time Customized Billing Interface (Color & Theme of Form, Table, Menu & Buttons)



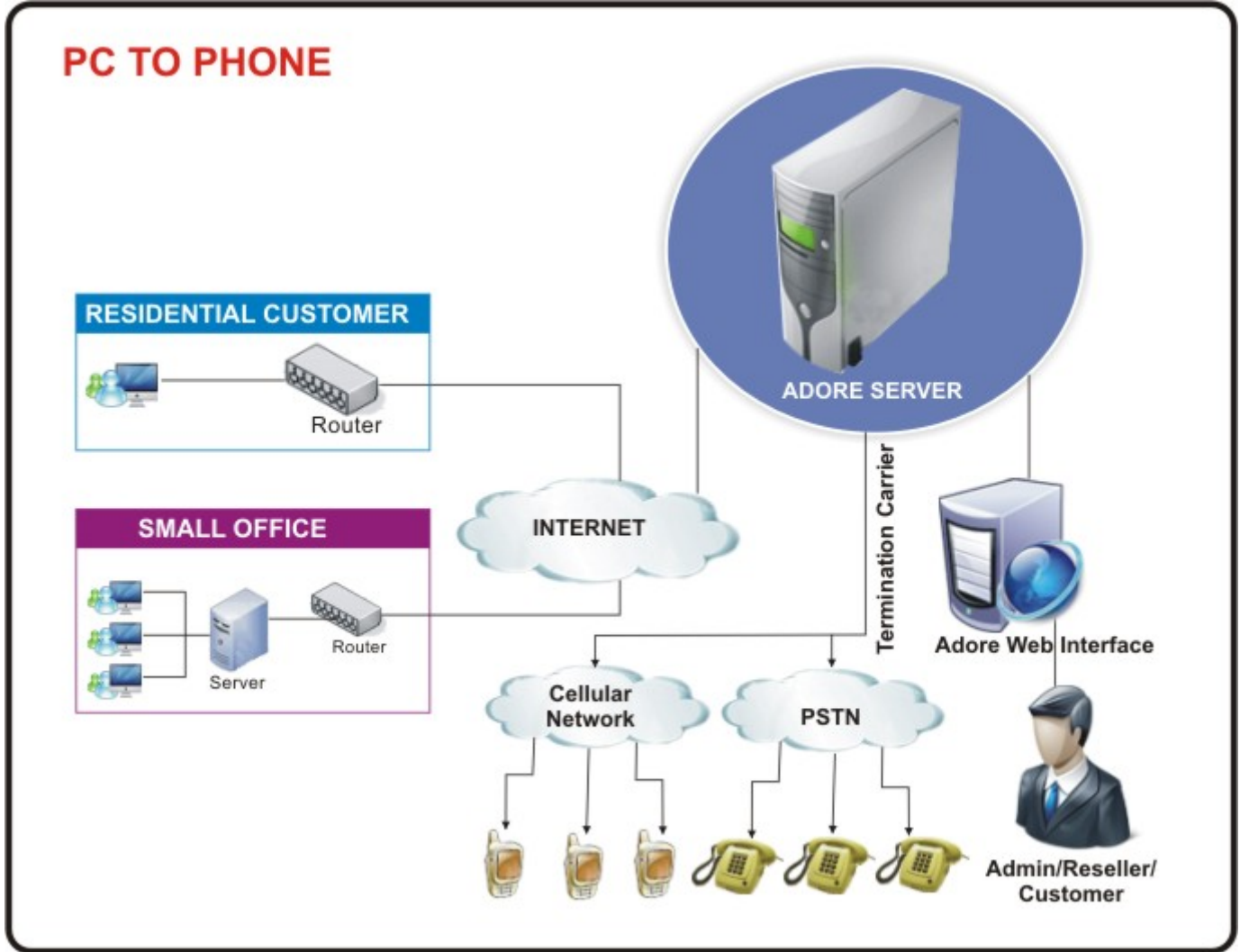
PC 2 Phone System

Additional Features:

- Multi currency support for Balance
- Signup
- Email Notification.
- User Validation support for admin
- Export data into PDF or Excel

SIP Softphone Features:

- 4 Lines
- Call Recording
- Call Conference
- Transfer (Xfer)
- DND (Do not Disturb)
- Hold / Unhold
- Redial
- Auto accept call
- NAT/Firewall support
- STUN server Support
- ICE Support
- Debug Mode (SIP message log)
- Codec Supported G729, G711 u, G711 a, G722, GSM, iLbc, Speex/ 8000, Speex/16000 , Speex / 32000
- Codec selection and Codec Quality Control (Bandwidth control)
- Silence Suppression
- Echo Cancellation Uses NEW RFC 3261 compliant stack
- DTMF (RFC 2833) RFC 3951: Internet Low Bit Rate Codec (iLBC)
- Proxy Settings
- Registration Timeout
- Acoustic Echo Cancellation.
- Packet concealing
- Customized skin interfaces
- Call timer
- Last Number Redial
- Touch Tone
- Address Book
- Micro Phone Volume Control
- Speaker Volume Control



System Requirements:

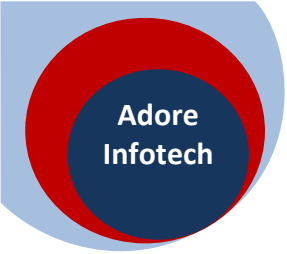
Adore Info tech recommends following Hardware and operating system specification

Hardware Requirements:

Intel Core i5 Processor /8 Gb RAM/1 TB HDD

Software Requirements:

- Linux CENTOS 6.x (complete installation)
- Yum Server



PC 2 Phone System

Internet connection:

The use of a 1Gbit Ethernet card is a prerequisite for Adore system with good broadband Internet connection.

Pre-installation Considerations:

Here is some information that we think is worth knowing prior to install.

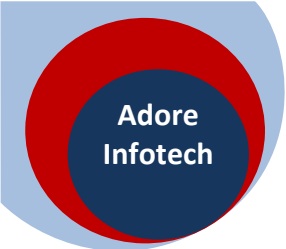
- Linux server should be on public IP
- SSL Certificate should be install on the Linux server

Carrier:

Carrier which supports SIP calls, g711, g723 and g729 codec.

Installation:

AdoreInfotech requires remote access of server for installation. The installation will be done by SSH connection on Linux server. Its installation requires internet facility and the time taken for its set up mainly depends on the nature and amount of customization to be done and the nature of service provider's infrastructure. Our competent and reliable force of engineers renders spectacular services in solving every bit of installation related problem.

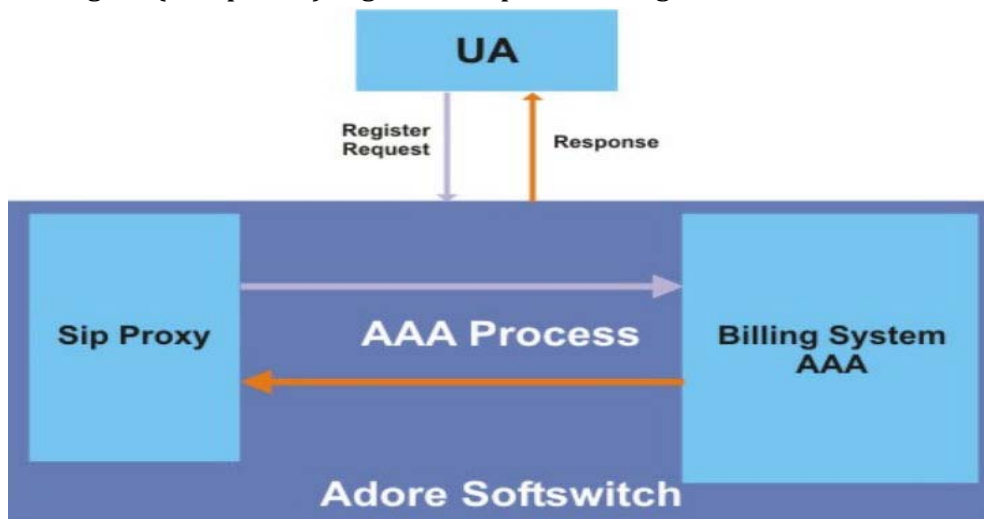


PC 2 Phone System

How does it Work?

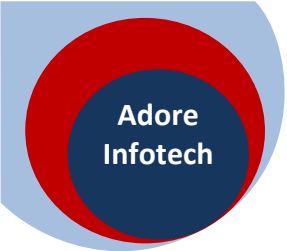
Registration Process

This is user agent (Soft phone) registration process diagram.



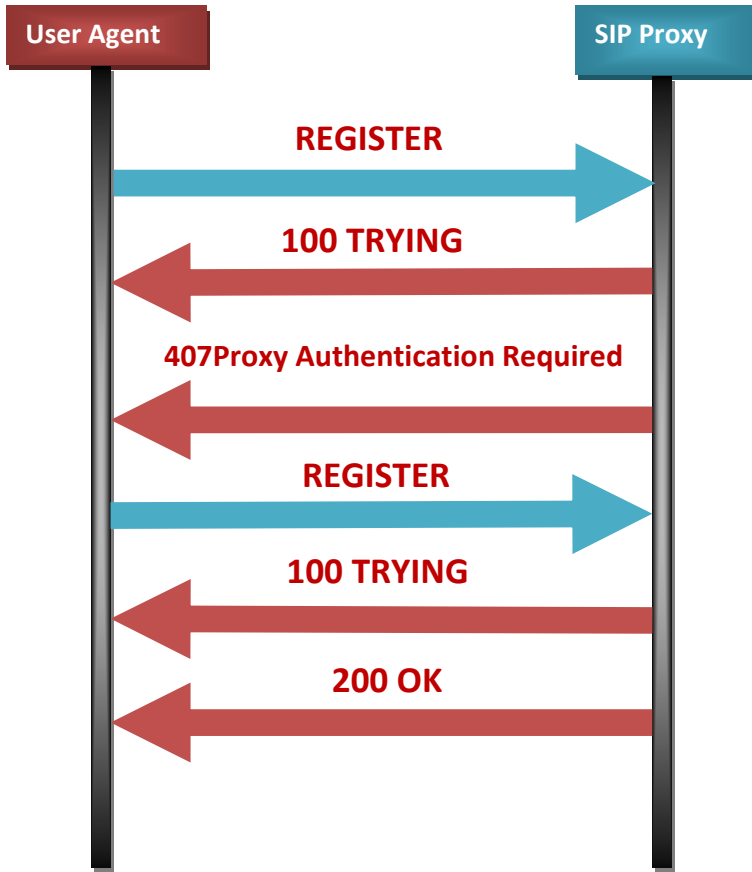
Softphone Registered

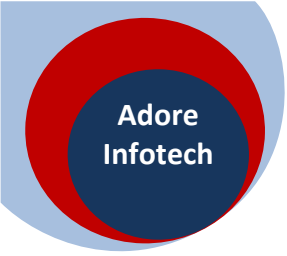




PC 2 Phone System

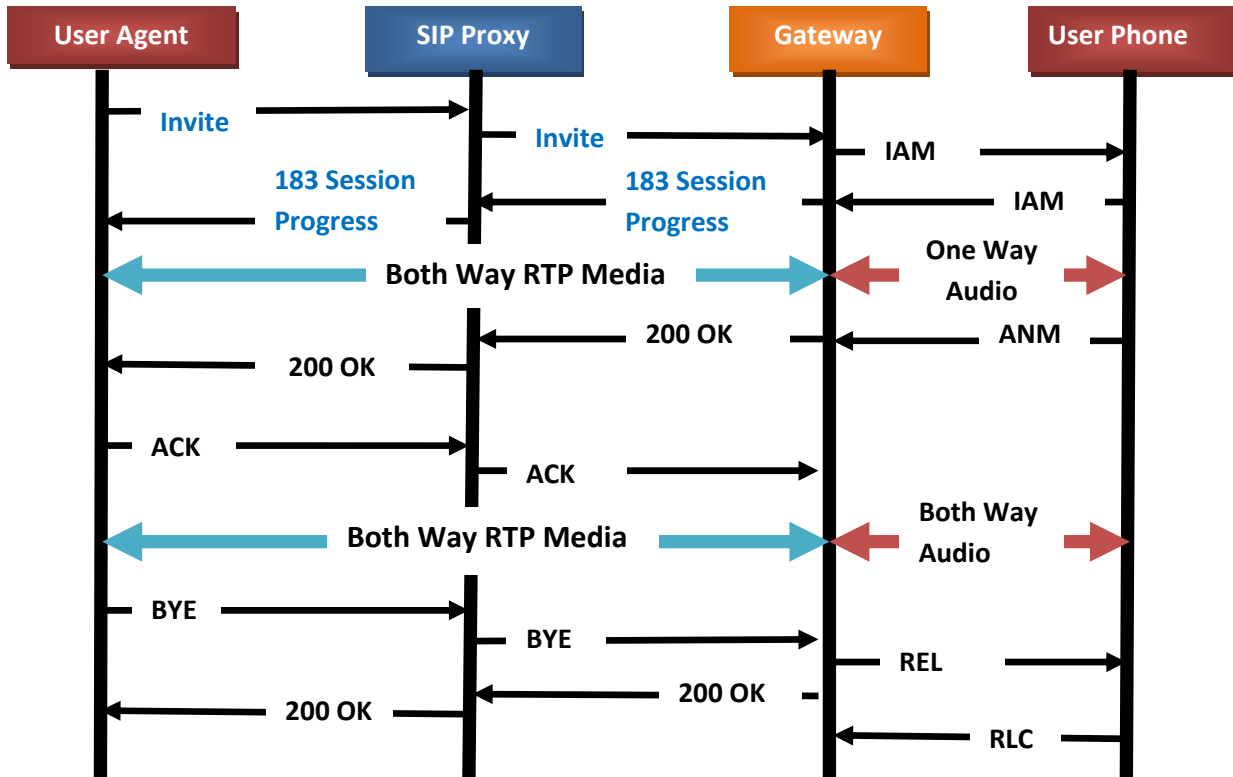
Registration Process Flow Diagram

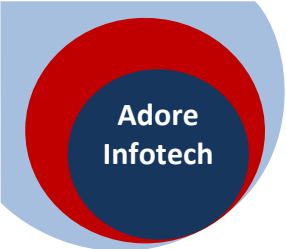




PC 2 Phone System

Call Flow Diagram





PC 2 Phone System

VoIP Billing Admin Module

The dashboard provides a system overview with the following metrics:

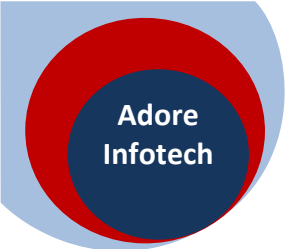
Metric	Value
Admins	5
Resellers	35
Customers	102
Call Shops	3
Providers	7
Funds Receivable	3320.5793 USD
Funds Payable	0.0000 USD
DID Numbers	3
System Uptime	47 days 21 hours 14 minutes
Calling Cards in Use	0
Total Active Cards	10
Unused Card Balance	24.0274 USD
Used Card Balance	0.0000 USD

Live Call Report

The Live Call Report interface displays a table with the following data:

Call Date	CD Name	CD Number	IP Address	Destination	Read codec	Write codec	Call State
2014-01-30 08:18:18	123456	123456	1.23.165.202	919654551741	GSM	GSM	EARLY

Page 1 of 1 items. Displaying 1 to 1 of 1 items.



PC 2 Phone System

Call Detail Reports (CDR)



Welcome: admin@adore.com
SETTINGS LOGOUT

- DASHBOARD
- USER
- BILLING
- RATES & SERVICES
- PACKAGES
- DDIS
- ROUTING
- REPORTS
- ADMIN
- SWITCH
- MISC

Customer CDRs Report

Search

Search Customer Report

From Date: TO Date:

Caller ID: contains

Called Number: contains

Code: is equal to

Destination: is equal to

Bill Sec: is equal to

Debit: is equal to

Cost: is equal to

Disposition:

Account Number:

Trunk:

Rate Group:

Call Type:

Search Clear Search Filter

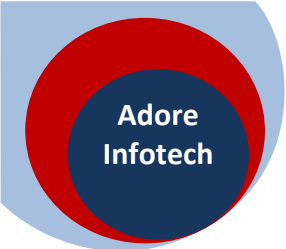
CUSTOMER CALL DETAIL REPORT

Refresh

Date	CallerID	Called Number	Code	Destination	Bill Seconds	Debit	Cost	Disposition	Account	Trunk	Rate Group
2014-01-30 00:14:03	31134	911206450129	91	India	0	0.0000 USD	0.0000 USD	ORIGINATOR_CANC	yeah (3203947678)	Yourtrunk	default
2014-01-30 00:13:24	31134	919953798953	91	India	0	0.0000 USD	0.0000 USD	ORIGINATOR_CANC	yeah (3203947678)	Yourtrunk	default
2014-01-30 00:03:22	123456123	919654551741	91	India	0	0.0000 USD	0.0000 USD	NORMAL_CLEARING	check (7072012897)	Yourtrunk	default
2014-01-30 00:00:12	123456123	919654551741	91	India	0	0.0000 USD	0.0000 USD	ORIGINATOR_CANC	check (7072012897)	Yourtrunk	default
2014-01-29 23:59:32	31134	919953798953	91	India	0	0.0000 USD	0.0000 USD	ORIGINATOR_CANC	yeah (3203947678)	Yourtrunk	default
2014-01-29 23:51:16	31134	919953798953	91	India	0	0.0000 USD	0.0000 USD	RECOVERY_ON_TIN	yeah (3203947678)	Yourtrunk	default
2014-01-29 23:51:05	31134	911206450129	91	India	0	0.0000 USD	0.0000 USD	ORIGINATOR_CANC	yeah (3203947678)	Yourtrunk	default
2014-01-29 23:48:05	31134	919953798953	91	India	0	0.0000 USD	0.0000 USD	RECOVERY_ON_TIN	yeah (3203947678)	Yourtrunk	default
2014-01-29 23:47:53	31134	919953798953	91	India	0	0.0000 USD	0.0000 USD	RECOVERY_ON_TIN	yeah (3203947678)	Yourtrunk	default
2014-01-29 23:45:46	123456123	919953798953	91	India	0	0.0000 USD	0.0000 USD	RECOVERY_ON_TIN	check (7072012897)	Yourtrunk	default

Page 1 of 51 Displaying 1 to 10 of 510 items

Export XLS Export PDF



PC 2 Phone System

VoIP Billing Multi Level Reseller Module

Adore™ Infotech

Welcome : Reseller@adore.com
[Settings](#) | [Logout](#)

DASHBOARD USER RATES & SERVICES BILLING PACKAGES DIDS REPORTS MISC

Account Details

Account Number	7914091692	Balance	19.8200 USD	Account Type	Reseller	Name	reseller
Company		Address		City		Email	reseller@adore.com
Province/State		Zip/Postal Code		Country	Afghanistan	Billing Schedule	Daily
Credit Limit in	10.0000 USD	Timezone	(GMT-12:00) International Date Line West	Max Channels	1	Telephone	

[Edit Account](#)

Reseller 1 Module

Adore™ Infotech

Welcome : Reseller1@adore.com
[Settings](#) | [Logout](#)

DASHBOARD USER RATES & SERVICES BILLING PACKAGES DIDS REPORTS MISC

Account Details

Account Number	973202291	Balance	94.7900 USD	Account Type	Reseller	Name	reseller1
Company		Address		City		Email	reseller1@adore.com
Province/State		Zip/Postal Code		Country	India	Billing Schedule	Daily
Credit Limit in	10.0000 USD	Timezone	(GMT-12:00) International Date Line West	Max Channels	1	Telephone	

[Edit Account](#)

Reseller 2 Module

Adore™ Infotech

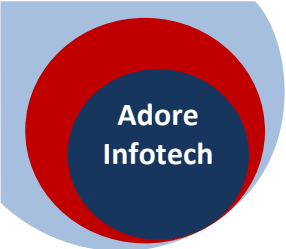
Welcome : Reseller2@adore.com
[Settings](#) | [Logout](#)

DASHBOARD USER RATES & SERVICES BILLING PACKAGES DIDS REPORTS MISC

Account Details

Account Number	586768909	Balance	100.0000 USD	Account Type	Reseller	Name	reseller2
Company		Address		City		Email	reseller2@adore.com
Province/State		Zip/Postal Code		Country	India	Billing Schedule	Daily
Credit Limit in	10.0000 USD	Timezone	(GMT-12:00) International Date Line West	Max Channels	1	Telephone	

[Edit Account](#)



PC 2 Phone System

VoIP Billing Customer Module

The screenshot shows a web dashboard for Adore Infotech. At the top right, it says "Welcome : Customer@adore.com" with links for "Settings" and "Logout". A navigation menu includes "DASHBOARD", "SIP DEVICES", "IP Settings", "DEVS", "RATES & SERVICES", "MANAGE INVOICE", and "REPORTS". The main content area is titled "Account Details" and contains a table with the following information:

Account Number	4511716828	Balance	-4.7200 USD	Account Type	Customer	Name	customer
Company		Address		City		Email	customer@adore.com
Province/State		Zip/Postal Code		Country	United Kingdom	Billing Schedule	Daily
Credit Limit in	10.0000 USD	Timezone	(GMT-08:00) Pacific Time (US & Canada) Tijuana	Max Channels	0	Telephone	

At the bottom right of the table are two buttons: "Edit Account" and "Recharge Account".

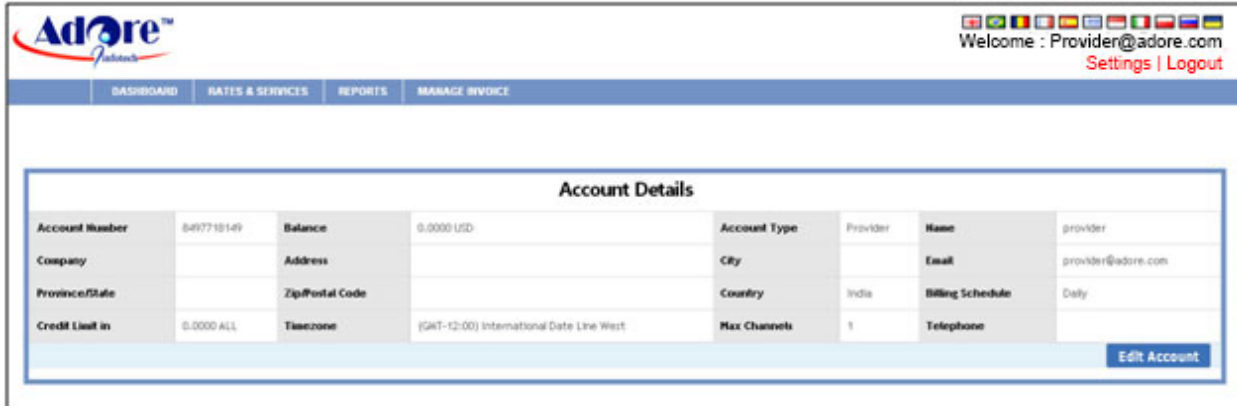
Sign Up Module

The screenshot shows a "Customer Sign Up" form with the following fields and options:

- First Name:
- Last Name:
- E-mail:
- Confirm-email:
- Phone Number:
- Language:
- Country:
- Time-Zone:
- Verification Code: (with a captcha image showing the text "FP M I S O E R I S O")

Below the verification code, there is a checkbox for "Terms & Condition apply." and two buttons: "Submit Form !" and "Reset Form !". A note below the captcha says "*Captcha is case sensitive".

VoIP Billing Provider Module



The screenshot shows a web dashboard for Adore Infotech. At the top left is the Adore Infotech logo. At the top right, it says 'Welcome : Provider@adore.com' with links for 'Settings' and 'Logout'. Below the header is a navigation bar with 'DASHBOARD', 'RATES & SERVICES', 'REPORTS', and 'MANAGE INVOICE'. The main content area is titled 'Account Details' and contains a table with the following information:

Account Number	640718149	Balance	0.000 USD	Account Type	Provider	Name	provider
Company		Address		City		Email	provider@adore.com
Province/State		Zip/Postal Code		Country	India	Billing Schedule	Daily
Credit Limit in	0.000 ALL	Timezone	(GMT-12:00) International Date Line West	Max Channels	1	Telephone	

An 'Edit Account' button is located at the bottom right of the table.

Benefits

- **User Friendly Billing Interface.**
- **Remote Installation.**
- **Online Training Program.**
- **Online Support.**
- **Quick Installation.**

Contact Us



Sales:

Tel: +91-120-6471891 (India)
Toll Free- 1-800-498-6429 (USA)
E-mail: sales@adoreinfotech.com

Support:

Tel: +91-120-6450129 (India)
E-mail: support@adoreinfotech.com

