

Adore CallBack

About Company

In such a highly competitive business scenario, where distance cannot be an excuse for an unsuccessful business relationship, AdoreInfotech brings a revolutionary communicating medium for all those established and aspiring business tycoons, who want to have a cutting edge in the market. With AdoreInfotech's Softphone one can enjoy all the benefits of immediate one-on-one communication in order to build up potential customers resulting in increased customer loyalty, more and positive customer feedback.

We, at AdoreInfotech, offer our clients following suite of efficient and modern telecom solutions with ensured smoothness in functionality:

- All In One System
- Soft Switch
- VoIP Billing
- Calling Card
- IP PBX
- IAX Solution
- Call Shop
- Pc to Phone System
- IP Phone2Phone System
- Softphone
- Web2Phone

AdoreInfotech believes in long term relationship and that's why provides Free Demonstration and Training to its clients for all its products. This not only helps the clients to understand more about our products but also strengthen the business relationship. Apart from providing genuine VoIP Software required in setting up the VoIP Service, we also impart consultancy services to our partners, which make you acquainted with step by step set up of your VOIP network.

With competent team and up-to-date telecom solutions, AdoreInfotech has always remained a step forward in creating client friendly products and innovative solutions and always starved to keep abreast with the changing market scenario.

Adore Call Back

Adore Info tech always strives to make the first move in initiating the most up-to-date and pre-eminent features in the world of VoIP. This resourcefulness not only makes their state-of-the-art VoIP Solutions much user-friendly, but also gives the company a competitive edge over its contenders.

"CallBack" is an improved element in the Adore's VoIP Solutions, Adore Callback platform enables service providers to let users initiate long-distance calls through a variety of origination methods

Callback Features

- CallBack Service by Web, ANI/DID and CID.
- Use with any SIP compatible terminating gateways or carriers.
- Easy Integration into existing VoIP environment.
- Web CallBack by user interface.

Adore Callback Components

1. Adore Call Back Modules
 - 1.1. Web Call Back
 - 1.2. DID/ANI Call Back
 - 1.3. CID Call Back
2. Adore Call Back Billing
3. Adore Call Back Server

Web Call Back


Our Web Callback Service allows users to make long-distance calls from inside the service provider's web-site. The webpage is configured to interact with the web callback module using web service. Once the callback server receives the request & it initiates a callback to the user's phone and to the destination number specified by the user. When the user answers, the callback server automatically dials the destination number and connects both call legs.



How it works:

- User login request for web interface to Callback server.
- Callback server authorizes user.
- Callback server initiates a call to origination number through VOIP gateway.
- Callback server initiates a call to destination number through VOIP gateway.

Web Call Back Interface



My Account | History | Invoices | DID | Speed Dial | Ratecard | Callback | Voucher | Caller ID | Misc Services | Support | Logout

Web Call Back	
Your PhoneNumber :	<input type="text"/>
Destination Number :	<input type="text"/>
<input type="button" value="Call Now!!"/>	

Web Call Back Interface to initiate call to Source and Destination number.

The screenshot displays the Adore Infotech web interface. At the top left is the Adore Infotech logo. A horizontal navigation bar contains the following menu items: My Account, History, Invoices, DID, Speed Dial, Ratecard, Callback, Voucher, Caller ID, Misc Services, Support, and Logout. In the top right corner, there is a 'USER MANUAL' link with a left-pointing arrow and a green question mark icon. The main content area features a light blue box titled '- Call back-'. Inside this box, there are two text input fields: 'Your PhoneNumber' with the value '919990736018' and 'Destination Number' with the value '919868718578'. Below these fields is a blue button labeled 'Call Now!!'.


Web Call Back in process...



USER

Account Info | Call History | Invoices » | DID | Speed Dial | Rate Card | Simulator | Call Back | Voucher | Add Caller ID | Other » | Logout

Your callback request has been queued correctly!

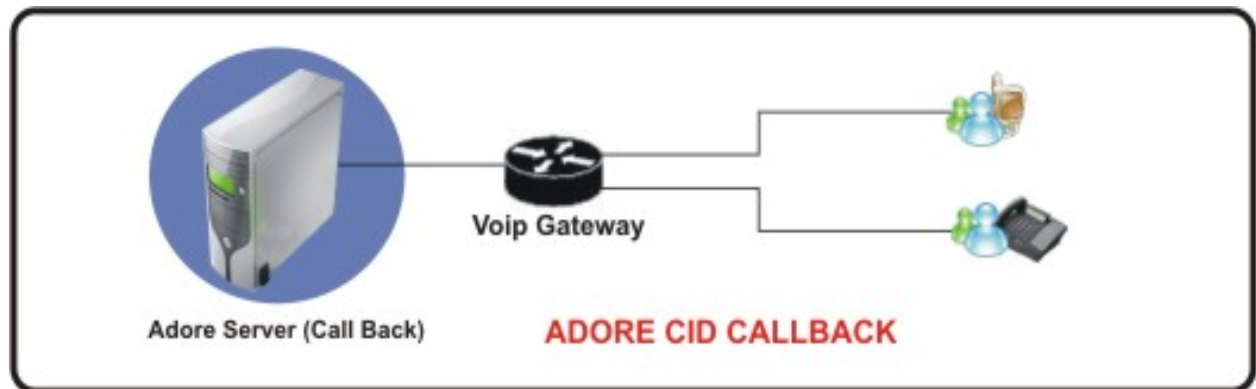
- Call back- 

Your PhoneNumber :

Destination Number :

CID Callback

The CID (Caller ID) Callback Service lets users to set-up long-distance calls by calling on a access number. User need to dial an access number, Callback server disconnects the call automatically and calls back to user if he is an authorized user, and asks for dialing destination number

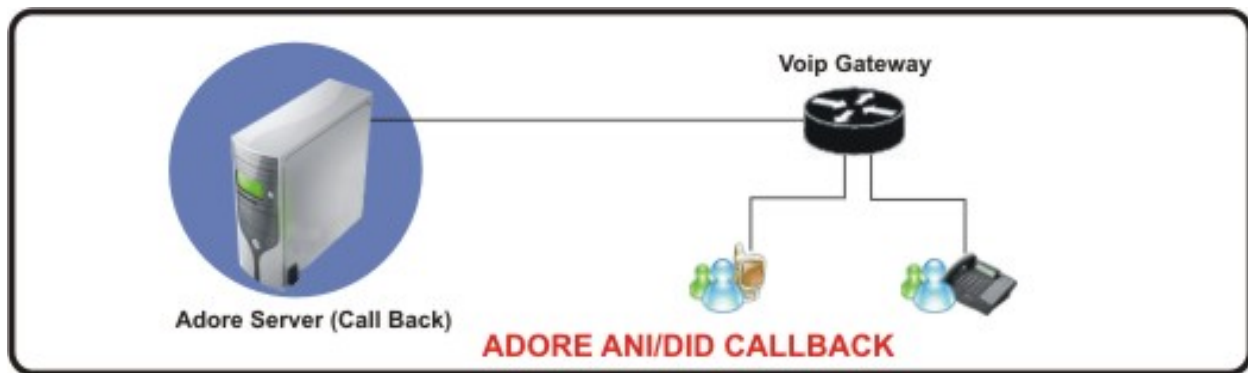


How it works:

- Initiating a call from User to Access Number.
- Receiving Call on Access Number.
- Authorizing the user based on CID.
- Initiate the call to originating number using VOIP gateway.
- Initiate the call to destination number using VOIP gateway

ANI/DID Call back

The ANI Callback Service lets users to set-up long-distance calls by calling on a access number. User need to dial an access number, Callback server disconnects the call automatically and calls back to user if he is an authorized user, and asks for dialing destination number.



How it works:

- Initiating a call from User to Access Number.
- Receiving Call on Access Number.
- Authorizing the user based on ANI.
- Initiate the call to originating number using VoIP gateway.
- Initiate the call to destination number using VoIP gateway.

Adore Call Back Billing System:

To make your Call Back System experience more convenient and useful, we bring a solution called Adore CallBack Billing. This is a modular web based real-time billing solution available, which enable Internet Telephony providers to provide Call Back services.

Adore Callback System Requirements

Adore Infotech recommends following Hardware and operating system specification for Adore Callback System.

Hardware Requirements: Dual Xeon Pentium IV 2.0/ 2Gb RAM/160 GB HDD

Software Requirements:

- Linux CENTOS 4/5.0 (complete installation)/ Linux Fedora Core 8
- Apache
- PHP
- PHP-PGSQL or PHP-MYSQL
- PHP-PCNTL
- PHP-GETTEXT
- My SQL
- Use PHPAGI 2.14 included
- SOAP-0.9.4

Install the operating system of your choice with the bison-1.875-4, flex-2.5.4a-29, and gcc-3.4.6-3, Mysql-4.0, Python-2.x and Perl MD5 1.7.

Internet connection:

The use of a 1Gbit Ethernet card is a prerequisite for Adore system with good broadband internet connection.

Pre-installation Considerations:

Here is some information that we think is worth knowing prior to installing the Adore Callback System.

Linux server should be on public IP to install "Adore Callback System".

Carrier: Carrier which supports SIP calls, g723 and g729 codec's.

Access Number/DID:

Required Access Number/DID, through which Callback will initiate, make sure, DID Call should route to server

Installation:

Adore Infotech requires remote access of server for installation. The installation of "Adore Callback System" will be done by SSH connection on Linux server. Its installation requires internet facility and the time taken for its set up mainly depends on the nature and amount of customization to be done and the nature of service provider's infrastructure. Our competent and reliable force of engineers renders spectacular services in solving every bit of installation related problem

Benefits

- One Server for Adore all in one solution.
- User Friendly Billing Interface.
- Remote Installation.
- Online Training Program.
- Online Support.
- Quick Installation.



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